 **Proficiency Education**
Handbook

BE PROFICIENT

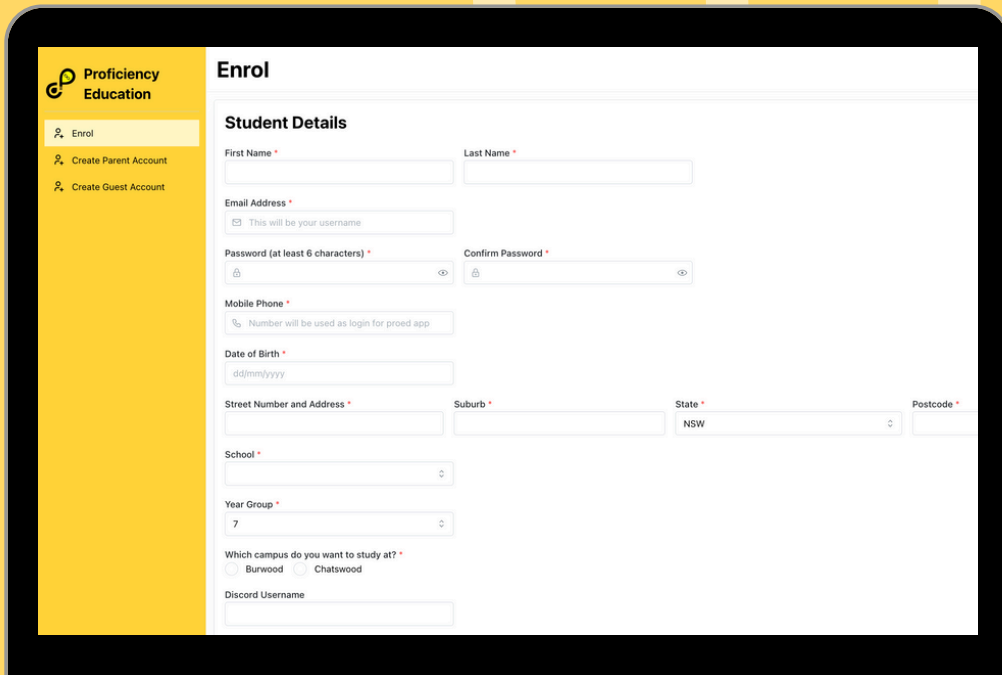
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How to connect to Proed Online

To join as a student at Proed, it is important to set up your online account so you are able to access all of our resources and submit your homework for marking.

1. Go to <https://proedonline.com/enrol>



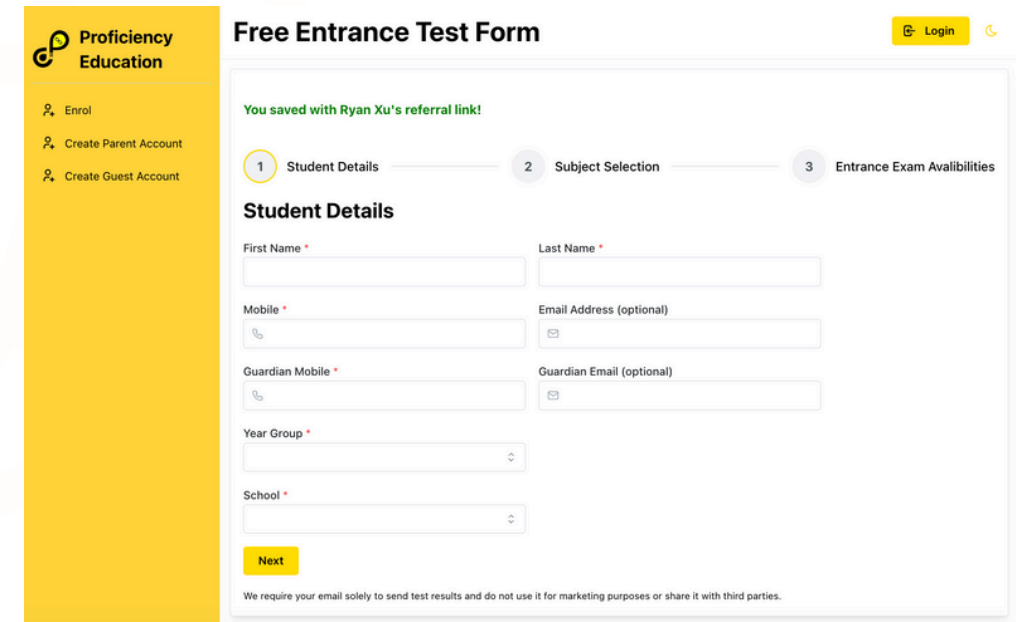
The screenshot shows the 'Enrol' page on the Proed Online website. The page has a yellow sidebar with the Proed Education logo and navigation links: 'Enrol', 'Create Parent Account', and 'Create Guest Account'. The main content area is titled 'Enrol' and contains a 'Student Details' form. The form fields include: First Name, Last Name, Email Address (with a note 'This will be your username'), Password (at least 6 characters), Confirm Password, Mobile Phone (with a note 'Number will be used as login for proed app'), Date of Birth (dd/mm/yyyy), Street Number and Address, Suburb, State (NSW), Postcode, School, Year Group (7), and Which campus do you want to study at? (Burwood, Chatswood). There is also a field for Discord Username.

Fill in the student and guardian details and press submit. Once you have completed the form, you will be able to login and view all of your classes and enrollements.

2. Login to Proed Online

Student and parent login are automatically created with the email used on enrolment. Login to access EZRA questions, solutions to EZRA questions and more.

Entrance Exam



The screenshot shows the 'Free Entrance Test Form' page on the Proed Online website. The page has a yellow sidebar with the Proed Education logo and navigation links: 'Enrol', 'Create Parent Account', and 'Create Guest Account'. The main content area is titled 'Free Entrance Test Form' and has a 'Login' button in the top right corner. Below the title, there is a progress indicator with three steps: 1 Student Details, 2 Subject Selection, and 3 Entrance Exam Availabilities. The 'Student Details' form includes: First Name, Last Name, Mobile, Email Address (optional), Guardian Mobile, Guardian Email (optional), Year Group, School, and a 'Next' button. A note at the bottom states: 'We require your email solely to send test results and do not use it for marketing purposes or share it with third parties.'

After connecting to ProED online, students can login and sign up for a free entrance test by filling out the form

If you have any issues signing up or logging in, please contact our admin team during opening hours and we will resolve it ASAP.

Connect to App for Students

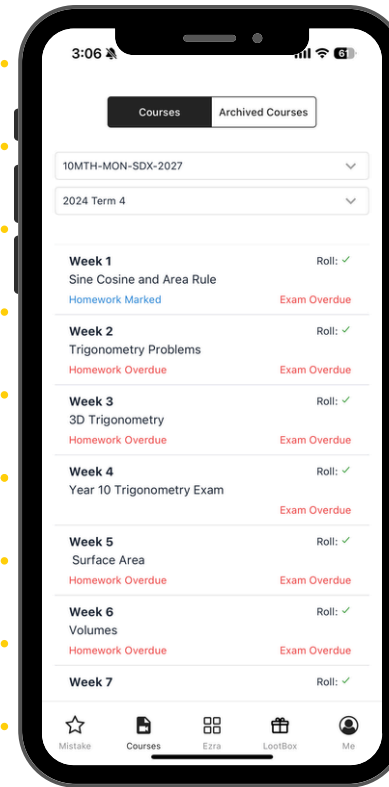
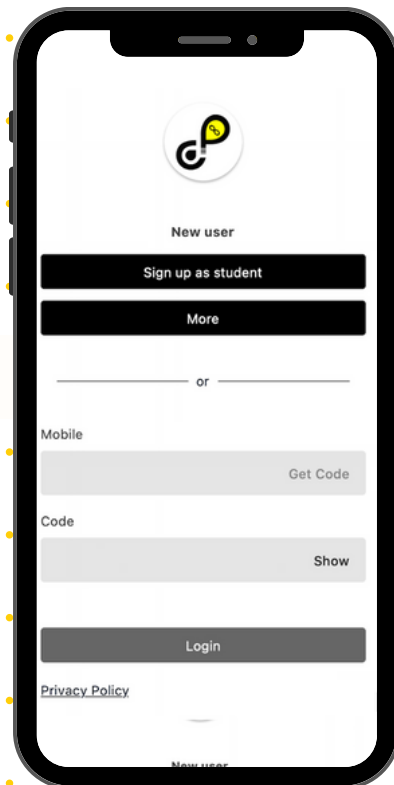


1. Installation

Our Proed app can be found on both the app store and play store for free. Simply search 'Proed' and download to enjoy all of our online features and services.

2. Login to your account

When you open up the app, enter the student phone number associated with your Proed Online account. Once you enter the security code sent to your phone number, you will have successfully logged into your account

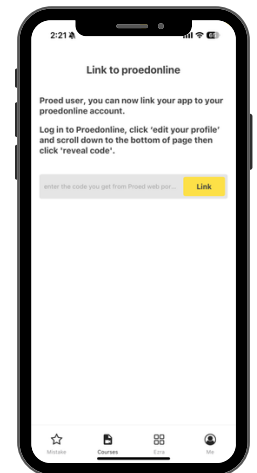


3. Access classes

You can view your details by clicking the tab bottom right corner.

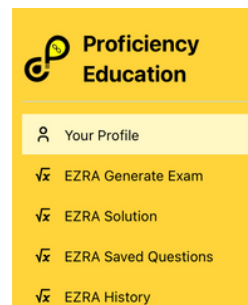
Trouble Shooting

In the case that the 'link to Proed online' screen appears please follow the instructions below



Link your account to the proed app:

Your linking code is **linfbb**. Copy this into the Proed App.



1 Login to Proed Online and navigate to your profile

2 Scroll to the bottom and copy the code provided into the Proed App



Connect to App for Parents



1. Installation

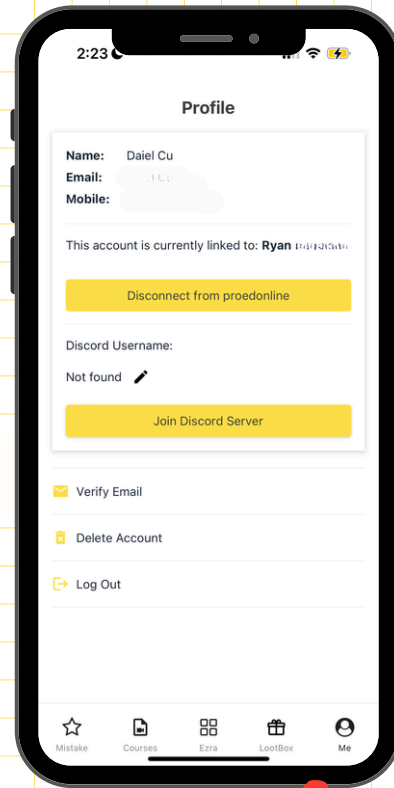
Our Proed app can be found on both the app store and play store for free. Simply search 'Proed' and download to enjoy all of our online features and services.



2. Login to your account

When you open up the app, enter the Guardian phone number associated with your Proed Online account. Once you enter the security code sent to your phone number, you will have successfully logged into your account

* Please ensure that you have connected to Proed Online before you complete this step.

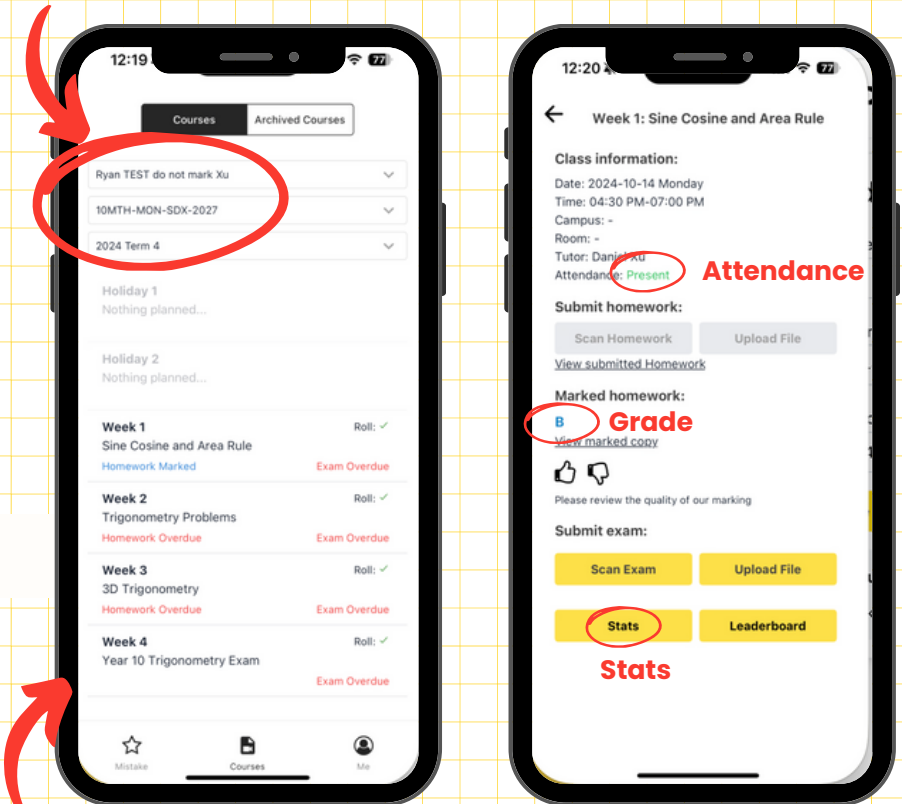


3. Check your details

Ensure your details have been entered correctly by selecting the profile tab in the bottom right corner.

Checking homework and attendance

Please select your child's name, class and the term from the drop down menu



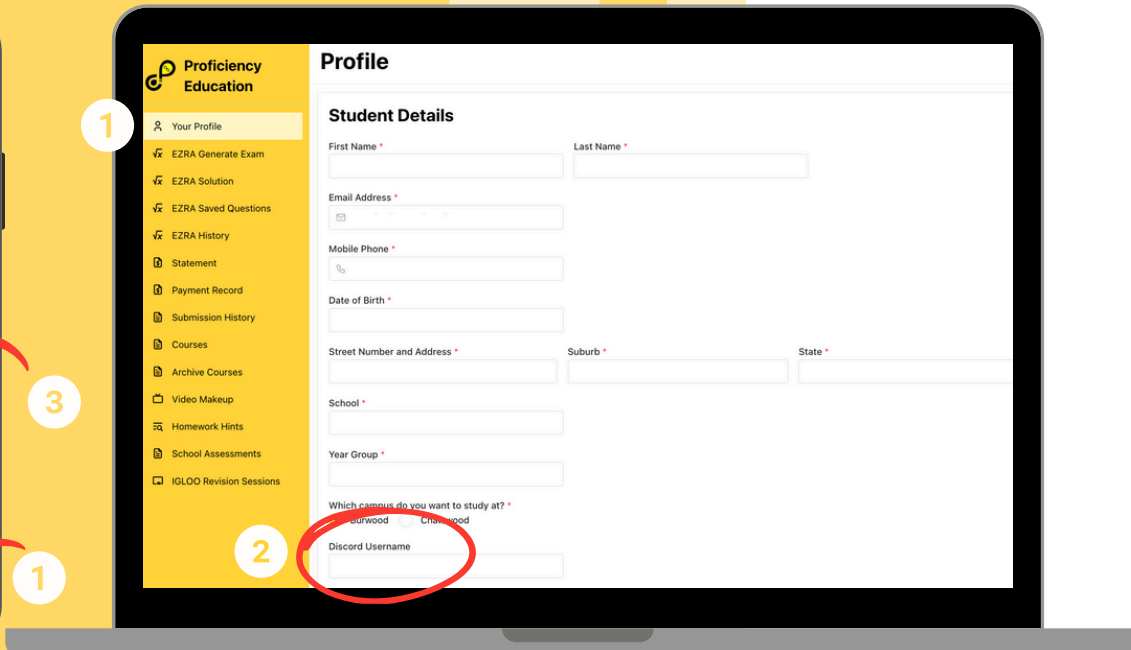
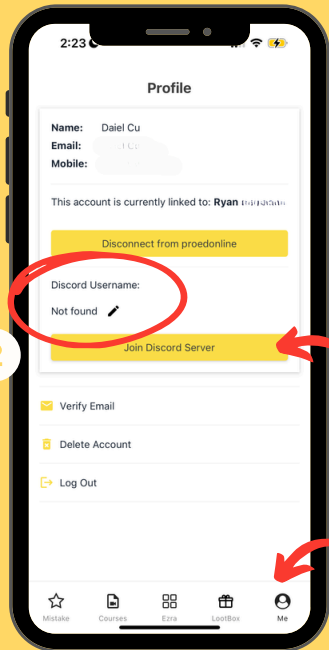
Click into each week to see the details



How to join Proficiency Education Discord Server

Proed runs a discord server for students to ask questions to tutors after hours. This allows students to get help at any time of the day from tutors either anonymously using the Just Ask channel or using class chats.

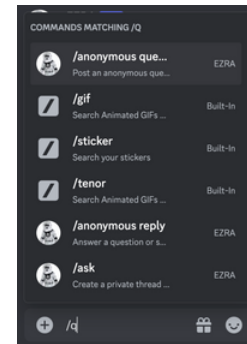
1. Go to your student profile on the app or website



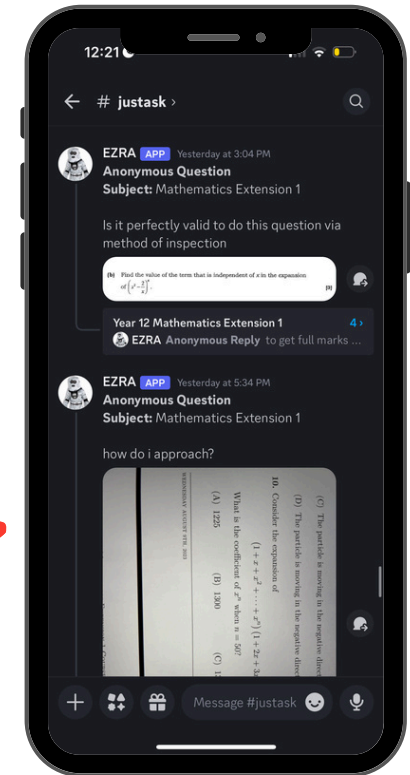
2. Insert discord username into the box (ensure that the username has been successfully added by clicking the tick)

3. Click join server

Asking Questions

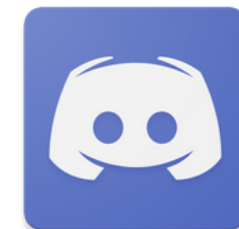


To submit a question to our #JustAsk channel where tutors can answer your queries at any time of day, simply type /q in general.



Questions are all anonymous to allow students to feel more at ease!

After verifying your details, you will be automatically added to the server and your class chat, and your name will change within 24 hours



How to use Ezra (Online)

Review and practice any topic at home using Ezra. Ezra generated exams are accessible through the PROED website for students generate practice exams of varying difficulties

Solutions

Type in question code to get solutions

The screenshot shows the Ezra interface. On the left is a sidebar menu with options like 'Your Profile', 'EZRA Generate Exam', 'EZRA Solution', 'EZRA Saved Questions', 'EZRA History', 'Statement', 'Payment Record', 'Submission History', 'Courses', 'Archive Courses', 'Video Makeup', 'Homework Hints', 'School Assessments', and 'IGLOO Revision Sessions'. The main area displays a 'Question Code' input field with '649F1' entered and a 'Save this' button. Below this, three handwritten mathematical equations are shown: (i) $\frac{4x-9x}{6} = -\frac{5x}{6}$, (ii) $\frac{2(2x-1)+1-4x}{8} = \frac{4x-2+1-4x}{8} = -\frac{1}{8}$, and (iii) $\frac{x+1-x}{x} = \frac{1}{x}$.

1

Login and navigate to the EZRA tab on the website

2

Select year group and subject

3

Select difficulty and desired topics

4

Questions based on your selections will be generated

The screenshot shows the 'Generate Exam' page. The sidebar menu has 'EZRA Generate Exam' circled in red. The main content area is divided into three sections: '1. Select Topics' (Year 11 Chemistry), '2. Confirm Selected Topics' (with checkboxes for 'Naming compounds and balancing chemical equations', 'Bohr model VS Schrödinger model', 'Solving problems using the ideal gas law', and 'Solubility rules'), and '3. Select Difficulty' (with radio buttons for 'all', 'easy', and 'hard'). A red arrow points to the 'Generate' button with the text 'Click to generate'.

Click the link to view the generated Exam

Difficulty: all easy

Generate

View Generated Exam

Saved Questions

View saved questions

The screenshot shows the 'EZRA Saved Questions' page. The sidebar menu has 'EZRA Saved Questions' circled in red. The main content area shows a list of questions. The first question is VNF05, 'The equation for reducing iron(III) oxide with heated carbon', with the chemical equation $\text{Fe}_2\text{O}_3(s) + 3\text{C}(s) \rightarrow 2\text{Fe}(s) + 3\text{CO}(g)$. Below it, the question asks 'The mass of carbon needed to produce 100 g iron is:' with options a) 311 g, b) 14.3 g, c) 21.4 g, and d) 32.2 g. A red arrow points to the 'View saved questions' text.

How to use Ezra (App)

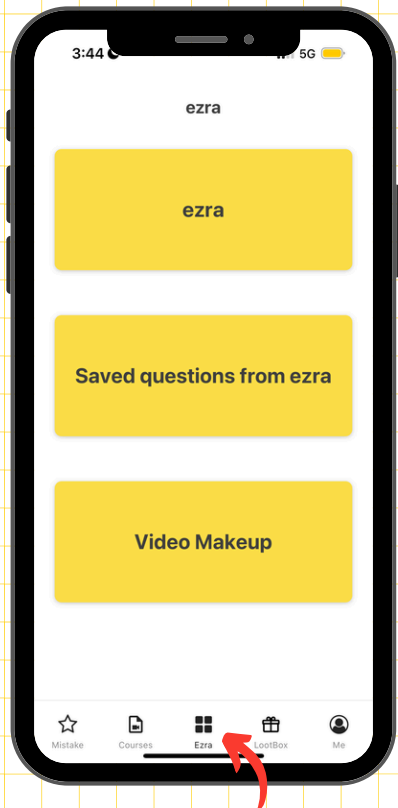
Ezra was created by Proficiency Education to allow students to review and practice any topic at any time they wish. Ezra is accessible through both the PROED app and website to students generate practice questions of varying difficulties

EZRA Solutions

Login to the ProEd website and type in question code to get solutions, history and saved questions!

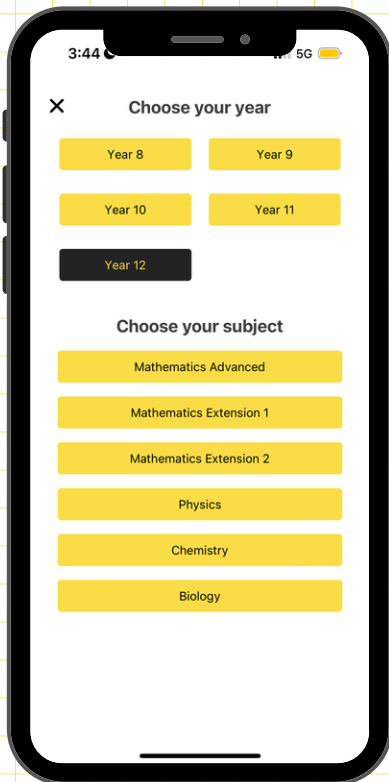
(see on the previous page)

1



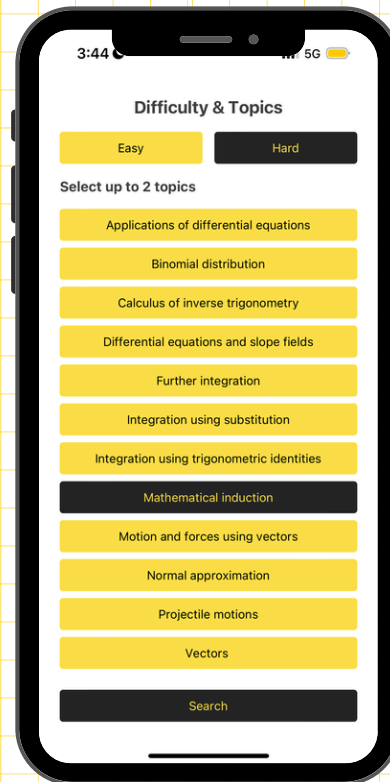
Navigate to the EZRA tab in the app

2



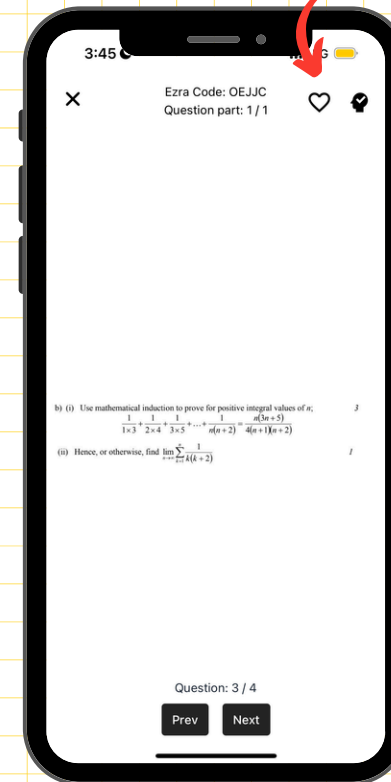
Select year group and subject

3



Select difficulty and topics desired

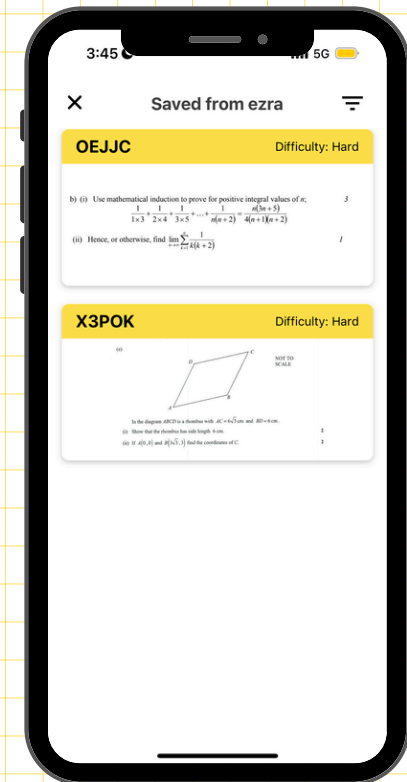
4



Questions based on your selections will be generated

Save your questions by pressing the heart!

5



Reviewing saved questions in the Ezra tab

How to hand in homework and exams

Receive feedback through homework and exam marking.

1. Log into Proed App

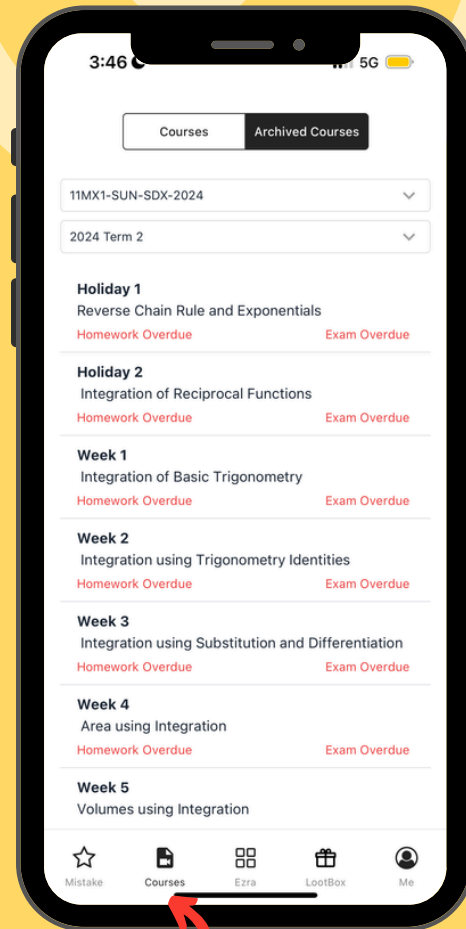
Using your student account, login to the Proed App. Instructions to connecting to Proed Online and the Proed app can be found on pages 3 and 5.

2. Select your class

Once you have logged in, select the class code and current term which you wish to submit homework or an exam to in the courses tab.

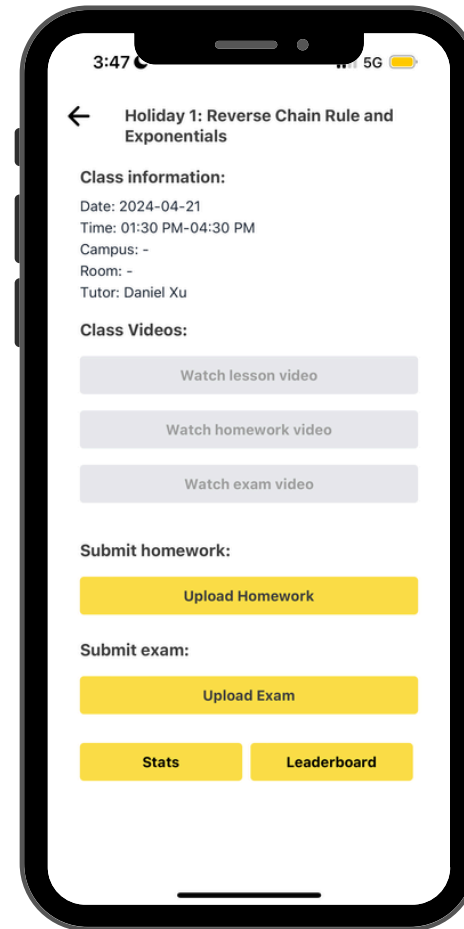
3. Select the week

A list of weeks will appear with the topic for the term. Select the week/topic which your quiz or homework falls under.



Courses tab is over here!

If you have missed out on a lesson or wish to hear an explanation on the lesson, homework or exam, click into the corresponding tab for the lesson content you wish to review and find the videos under 'Class Videos'.



4. Scan your homework or quiz

Select 'Upload Homework' or 'Upload Exam'. An inbuilt scanner will appear which you can use to take pictures of each of your homework/quiz pages.

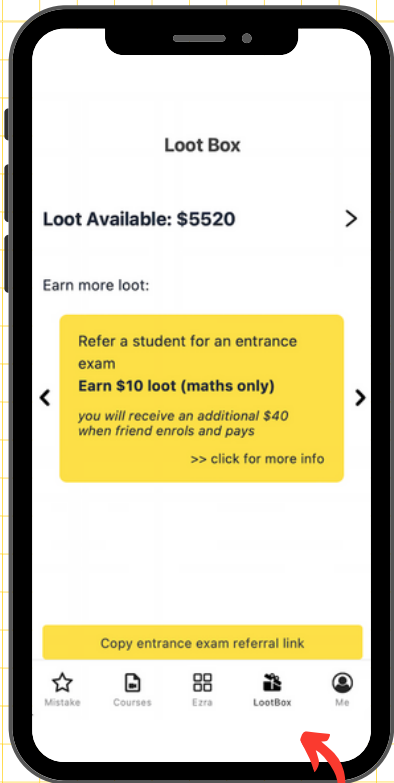
5. View homework or quiz results

Your marked homework or quiz should appear in the same folder which you uploaded your quiz to within 2 weeks.

LootBox

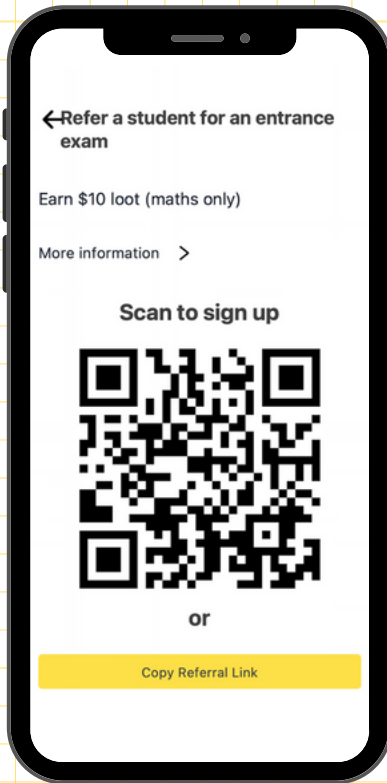
Receive a discount on future tuition fees by referring a friend to ProEd! Claim up to \$50 per friend that enrolls!

1



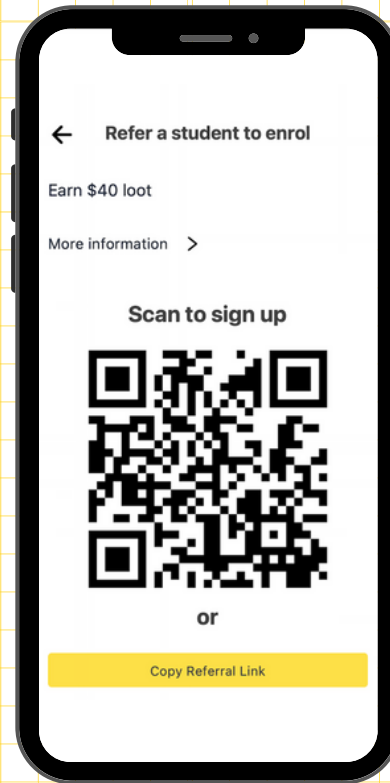
Navigate to the LootBox tab in the app

2



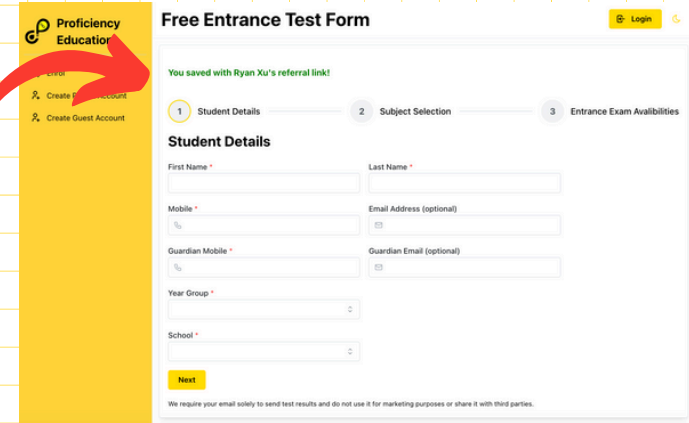
Entrance exam referral (\$10)

3



Enrolment referral (\$40)

NOTE: Please make sure that your name is here when your friend uses the link for LootBox to be valid



- LootBox is only valid if the friend uses the link or scans the QR code under your account
- 10 dollars claimable by referee if friend sits the entrance exam
- Both friend and referee can claim \$40 if friend enrolls
- The \$40 will be credited towards ProEd classes
- New student will receive the loot after paying tuition for the full term (loot can only be used in the next term enrolment)
- The referral code can be referred to multiple people and the credit can stack
- Send into group chats and post onto socials for more opportunities to claim credit!
- Credit is automatically logged via our system once the referee pays for a full term

Copy entrance exam referral link and send to a friend. Alternatively, your friend can scan the QR code.

Our Free Workshops

Our free daily workshop assisted by tutors gives students a space to complete their work and the opportunity to ask tutors for help whenever they need.

(no booking required)

TERM Schedule

Monday	4:30 - 7:30pm
Tuesday	4:30 - 7:30pm
Wednesday	4:30 - 7:30pm
Thursday	4:30 - 7:30pm
Friday	4:30 - 7:30pm
Saturday	1:00 - 4:00pm
Sunday	1:00 - 4:00pm

HOLIDAY Schedule

Monday	1:00 - 4:00pm
Tuesday	1:00 - 4:00pm
Wednesday	1:00 - 4:00pm
Thursday	1:00 - 4:00pm
Friday	1:00 - 4:00pm
Saturday	1:00 - 4:00pm
Sunday	1:00 - 4:00pm



Free and Daily with tutors in both Chatswood and Burwood locations

Note Printing

Students can print any of our notes, exams and past papers for the subjects that they are enrolled in!



Contact us

Phone Number: 02 9715 1477

SMS: 0485 886 058

Email: info@proed.com.au

Website: www.proed.com.au

Opening Hours

Monday 3:00 – 8:00pm

Tuesday 3:00 – 8:00pm

Wednesday 3:00 – 8:00pm

Thursday 3:00 – 8:00pm

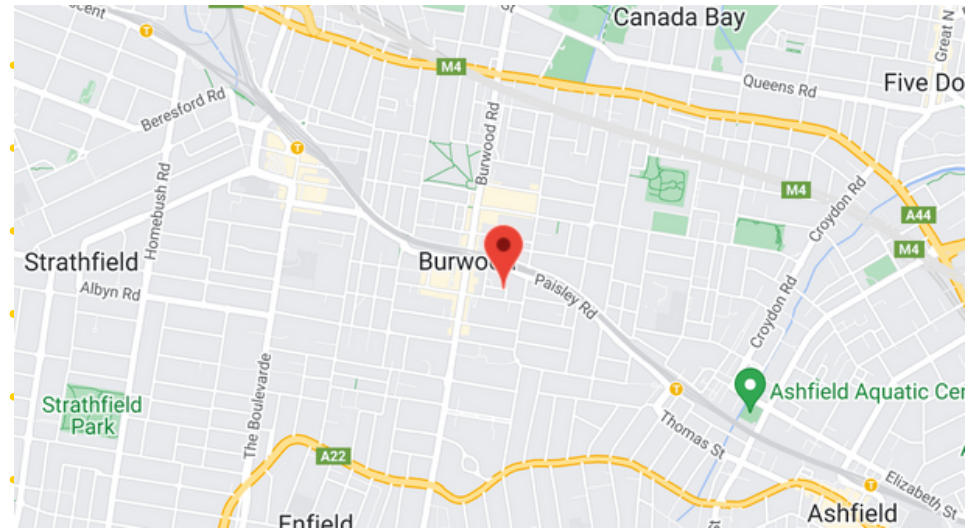
Friday 3:00 – 8:00pm

Saturday 9:30am – 8:00pm

Sunday 9:30am – 8:00pm

Burwood Campus

Level 1, 14 Railway Parade
Burwood 2134



Chatswood Campus

Level 1, 2-4 Thomas Street
Chatswood NSW 2067

